

CTS以精准技術破解行業痛點,用卓越運營創造客戶價值 CTS addresses industry pain points with precise technology and creates customer value through outstanding operation

> 官網/website:www.ctsok.com 咨詢郵箱/E-mail:info@ctsok.com

核心技術優勢 Core Technical Advantages



RFID芯片技术 RFID Chip Technology

- 全球唯一ID標識,不可復製 Globally unique ID identifier, non-replicable
- 讀取距離3-10cm可調,防止鄰桌幹擾 The reading distance is adjustable from 3 to 10cm to prevent interference from adjacent tables
- 使用壽命>5年,可重復充值使用 The service life is over 5 years and it can be recharged and used repeatedly



極速響應機製 Ultra-fast Response Mechanism

- 風險事件200ms內預警,比人工快400倍 Risk events are warned within 200ms, which is 400 times faster than manual
- 系統決策鏈路:檢測→分析→判斷→響應,全程<1秒 The system decision-making chain: detection \rightarrow analysis \rightarrow judgment \rightarrow response, with the entire process taking less than 1 second
- 本地緩存+邊緣計算,保證弱網環境下正常工作 Local caching and edge computing ensure normal operation in weak network



高並發架構 High-concurrency Architecture

- 分佈式系統支持10萬TPS,相當於每秒處理300桌同時結算 The distributed system supports 100,000 TPS, which is equivalent to processing 300 tables for simultaneous settlement per second
- 自動彈性伸縮,根據交易量動態調整資源 Automatic elastic scaling, dynamically adjusting resources based on trading
- 流量削峰機制,平穩應對高峰期衝擊 The traffic peak shaving mechanism ensures smooth response to the impact during peak hours

客戶價值與量化收益 / Customer Value and Quantitative

量化收益矩陣:量化收益,創造可持續價值 Quantitative return Matrix: Quantify returns to create sustainable value

價值計算模型 Value Calculation Model

直接效益=(人工替代數×平均薪資)+(錯誤減少數×處理成本)

Direct benefits = (Number of labor substitutions × average salary)+(number of error reductions × processing costs)

間接效益=(客戶留存提升×客均價值)+(審計效率提升×人力成本)

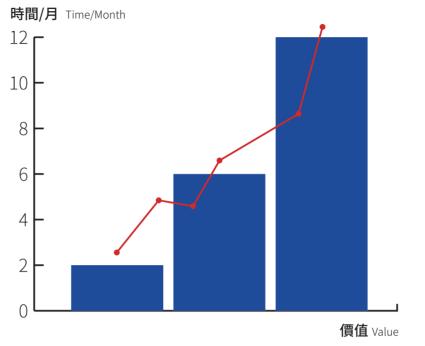
Indirect benefits = (Improvement in customer retention × average value per customer)+(Improvement in audit efficiency × labor costs)

戰略價值= 數據決策價值+品牌提升價值+合規規避風險

Strategic value = data decision-making value + brand enhancement value + compliance risk avoidance

價值類型 Value type	具體指標 Specific indicators	量化收益 Quantitative earnings	實現周期 Implementation cycle
直接收益 Direct income	結算效率 提升80% The settlement efficiency has increased by 80%	人力成本 降低35% Labor costs have been reduced by 35%	1-3月 1 to 3 months
	單桌結算 人力減少2人 The number of people for single-table settlement has been reduced by two	年節省 4.2萬美元/桌 Save US\$42,000 per table annually	1月 1 month
間接收益 Indirect income	客戶糾紛 減少90% Customer disputes have decreased by 90%	每起糾紛成本 節省1.2萬美元 The cost of each dispute has saved by 12,000 US dollars	2-3月 2 to 3 months
	合規審計時間 縮短70% The compliance audit time has been shortened by 70%	審計人力 減少2人 Reduce 2 audit staff members	1月 1 month
戦略價值 Strategic value	營銷ROI 提升25% The marketing ROI has increased by 25%	每百萬營銷投入 多產出25萬 For every million in marketing investment, an additional 250,000 is output	3-6月 3 to 6 months
	玩家活躍度 提升18% Player activity has increased by 18%	人均消費 增加\$32/次 Per capita consumption increased by US\$32 per time	3-6月 3 to 6 months

長期價值釋放曲線 Long-term Value Release Curve



初始投入期(1-2月):系統部署與人員培訓,效益初步顯現 Initial investment period (1-2 Months): System deployment and personnel training, with initial benefits emerging

快速收益期(3-6月):效率提升效果顯著,直接成本下降 Rapid return period (3-6 Months): The effect of efficiency improvement is significant, and direct costs decrease

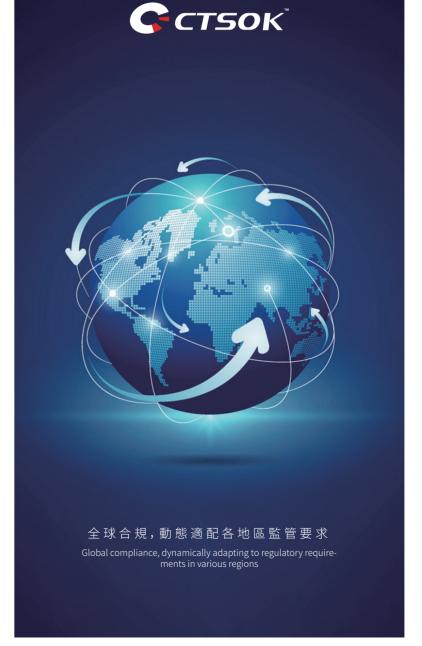
穩定增長期(7-12月):數據價值釋放,間接收益和戰略價值凸顯 **Stable growth period (7-12 Months) :** Data value is released, and indirect benefits and strategic value become prominent



全球合規與認證 / Global Compliance and Certification

標准化適配 Standardized Adaptation

- 符合ISO27001等國際合規標准 Support international compliance standards such as ISO27001
- 動態適配歐盟、東南亞、新加坡、澳門等地監管要求 Dynamically adapt to regulatory requirements in the European Union, Southeast Asia, Singapore, Macao and other regions
- 審計日志自動生成,滿足7×24小時監管介入 Audit logs are automatically generated to meet the requirements of 7× 24-hour regulatory intervention





CTS AI 超級管理系統

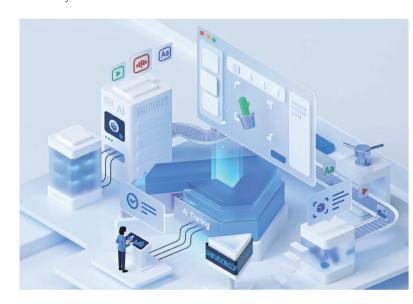
CTS AI HYPER-MANAGEMENT SYSTEM



品牌簡介 / Brand Introduction

CTS以"夢想、誠信、務實"為基石,踐行"科技賦能,穩健前行"的 品牌承諾,通過智能芯片管理系統,為娛樂場行業提供端到端數 字化解決方案,推動運營效率與安全管控的雙重升級。

CTS, with "dream, integrity and pragmatism" as its foundation, fulfills its brand commitment of "Technology empowerment and steady progress". Through its intelligent chip management system, it provides end-to-end digital solutions for the entertainment industry, promoting dual upgrades in operational efficiency and safety control.



品牌價值三角 / Brand Value Triangle



願景 VISION 成為全球娛樂場數字化轉型標桿

Become a global benchmark for digital transformation in the

價值觀 VALUES 夢想驅動創新,誠信鑄就品質,務實贏得信賴 Dreams drive innovation, integrity builds quality, and pragmatism earns trust

行動 ACTION 以RFID+AI技術構建智能運營體係

Build an intelligent operation system with RFID+AI technology

行業痛點 / Industry Pain Points

娛樂場運營的三大致命痛點

The three fatal pain points in the operation of casino



01 安全盲區:資金風險如影隨形

approximately 3-5% of revenue

Safety blind spot: Financial risks are always present

- 賬實不符率高達12%,相當於流失近百萬美元收入 The mismatch rate between accounts and actual figures is as high as 12%, equivalent to a loss of nearly one million US dollars in revenue
- 傳統人工核驗易出現"換牌""偷碼"等作弊行為,年損失約 Traditional manual verification is prone to cheating behaviors such as "card swapping" and "chip theft", with annual losses accounting for
- 風險事件平均發現時間超過8小時,錯失最佳處理時機 The average time for risk events to be discovered exceeds 8 hours, missing the best opportunity for handling



02 效率瓶頸:人力成本吞噬利潤 **Efficiency bottleneck:** Labor costs erode profits

- 每桌結算耗時45分鐘,高峰期客人等待投訴率上升40% It takes 45 minutes to settle accounts at each table, and the complaint rate of guests waiting during peak hours increases by 40%
- 一個中型娛樂場日均結算人力投入達230人/時 The average daily manpower input for settlement in a medium-sized casino reaches 230 people per hour
- 人工算錯導致月均3起客戶糾紛,每起處理成本約1.2萬美元 Human calculation errors have led to an average of three customer disputes per month, with each dispute costing approximately 12,000 US dollars to handle



合規重壓:審計成本居高不下 **Compliance heavy pressure:** Audit costs remain high

- 合規審計需3人/天整理單據,年成本超過50萬美元 Compliance auditing requires three people to organize documents per day, with an annual cost exceeding 500,000 US dollars
- 監管報告生成耗時長達72小時,延遲率達28% The generation of the regulatory report took as long as 72 hours, with a delay rate of 28%
- 不合規罰款平均每年造成2-3%的營業損失 Non-compliance fines cause an average annual business loss of 2-3%



荷官端產品解決方案 / Dealer Official Product Solutions



荷官工作模式的革命性變革

The Revolutionary Transformation of the Dealer's Working Model



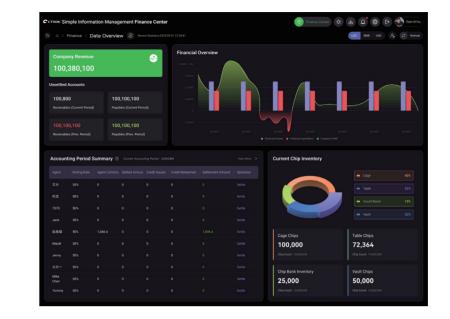
- ▶智能操作: 賣碼/打散流程數字化, 操作步驟減少60% The process of selling chips and dispersing them up has been digitized, reducing the operation steps by 60%
- ▶風險防控: RFID籌碼檢測+異常行為預警, 識別准確率100% Risk prevention and control: RFID chip detection + abnormal behavior early warning, with a 100% recognition accuracy rate
- ▶無人結算: AI視覺識別+自動結果判定,全程100ms內完成 Unmanned settlement: Al visual recognition + automatic result determination, completed within 100ms throughout the process

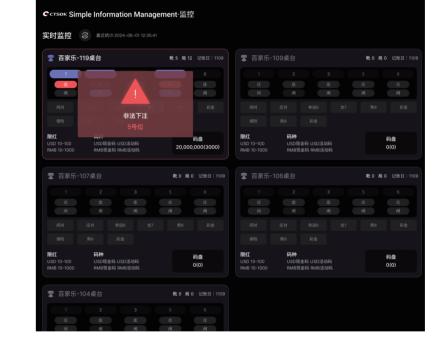
荷官體驗提升 Improvement of Dealer Experience



- 操作步驟**減少60%**,工作疲勞度**下降52%** The operation steps have been reduced by 60%, and the work fatigue has dropped by 52%
- 培訓周期**從2周縮短至3天**,新人上手速度**提升75**% The training period has been shortened from two weeks to three days, and the speed at which newcomers get started has increased by 75%
- 錯誤率**從8%降至0**, 荷官自信心顯著增強 The error rate dropped from 8% to 0, and the confidence of dealer has been significantly enhanced

數字化管控中樞 / Dealer Control and Management Hub





▶實時監控: 動態數據看板展示客流/營收/風險指標,刷新頻率

Real-time monitoring: Dynamic data dashboards display passenger flow/revenue/risk indicators, with a refresh rate of 10 seconds per refresh

- ▶權限體係:三級數據訪問權限,核心財務數據加密存儲 Permission system: Three-level data access permission, core financial data encrypted storage
- ▶**財務工具:** 經紀人自動核算+財務報表—鍵生成 Financial tools: Automatic accounting by brokers + one-click generation of financial statements
- **▶玩家分析:** 玩家行為分析,提升整體活躍度 Player analysis: Player behavior analysis to enhance overall activity

核心優勢 / Advantages

技術參數鑄就核心競爭力

Technical parameters build core competi-

性能指標 Performance indicators	傳統系統 Traditional system	CTS系統 CTS System	提升倍數 Increase multiple
籌碼識別精度 Chip recognition accuracy	85%	100%	1.18x
單桌結算耗時 Time Consumed for Single-Table Settlement	45分鐘/桌 45 minutes per table	30秒/桌 30 seconds per table	90x
系統可用性 System availability	99.2% (年 downtime 70小時) 99.2% (downtime of 70 hours per year)	99.99% (年 downtime <52分鐘) 99.99% (The annual downtime is less than 52 minutes)	80x
數據恢復時間 Data recovery time	4-6小時 4 to 6 hours	自動恢復(<30秒) Automatic recovery (<30 seconds)	480x
日均維護時間 Average daily maintenance time	2小時/天 Two hours per day	15分鐘/周 15 minutes per week	56x
並發處理能力 Concurrent processing capability	1萬TPS 10,000 TPS	10萬TPS 100,000 TPS	10x
擴容成本 Expansion cost	線性增長 Linear growth	<mark>邊際成本遞減</mark> Diminishing marginal cost	-

